Let's stay connected!

As an Apple Health (Medicaid) member, one of the most important things you can do is to keep your contact information up to date. It will help ensure you're able to get the care you need when you need it. It also allows you to get important updates and reminders from us.

You also need to update your contact information with Washington Healthplanfinder. This helps make sure you don't miss important notices about renewing your benefits.

Your contact information includes your:

- Phone number
- Email address
- Mailing address

Step 1: Update your contact information with Molina by:

- **My Molina mobile app**

  o Download My Molina mobile app from the Apple App Store or Google Play Store. You can also scan the QR code below using your smartphone.

  o Register or log in with your Molina member ID number

  o Go to Menu > *Communication Preferences*

  o Add/edit your phone number, email and mailing address

  o Choose your preferred phone number and email to receive communications from Molina

- **My Molina member portal**

  o Go to MyMolina.com

  o Register or log in with your Molina member ID number

  o Click on *Communication Preferences* button

  o Add/edit phone number, email and mailing address

  o Choose your preferred phone number and email to receive communications from Molina

- **Member Services**

  Call us at (800) 869-7165 (TTY: 711) and we'll update your contact information for you.

MolinaHealthcare.com

MOLINA®
HEALTHCARE

Did you know?

You can now opt in to receive text messages from us!

Simply text **JOIN** to 94870.

Step 2: Update your contact information with Washington Healthplanfinder by:

- Online: Go to Washington Healthplanfinder at wahealthplanfinder.org
  - Under "Update Your Information", click on "Report a Change"
  - Sign into your account
  - Select "Report a Change"
  - Answer the questions that apply to you
  - Submit your application
- Phone: Call Washington Healthplanfinder at (855) 923-4633 (TTY: 855-627-9604)

Have questions?

Go to MolinaHealthcare.com/keepmyhealthplan for more details or call Member Services at (800) 869-7165 (TTY: 711). We're here to help.

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English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-869-7165 (TTY: 711).
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-869-7165 (TTY: 711).
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-869-7165（TTY：711）。

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