



Amerigroup
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in healthcare

Amerigroup Washington

Foundational Community Supports Third Party Administrator

What benefits are available through FCS?

Supportive housing helps you find a home or stay in your home

- Housing assessments and planning to find the home that's right for you
- Outreach to landlords to identify available housing in your community
- Connection with community resources to get you all of the help you need, when you need it
- Assistance with housing applications so you are accepted the first time
- Education, training and coaching to resolve disputes, advocate for your needs and keep you in your home



What benefits are available through FCS?

Supported employment helps you find the right work, right now

- Employment assessments and planning to find the right job for you, whenever you're ready
- Outreach to employers to help build your network
- Connection with community resources to get you all of the help you need, when you need it
- Assistance with job applications so you can present your best self to employers
- Education, training and coach to keep you in your job



Who is eligible to receive FCS benefits?

FCS benefits are reserved for people with the greatest need. To qualify, you must:

- 1 Qualify for Medicaid**
- 2 Meet the requirements for **complex needs****
 - You have a **medical necessity** related to mental health, substance use disorder (SUD), activities of daily living, or complex physical health need(s) that prevents you from functioning successfully or living independently.
 - You meet specific **risk factors** that prevent you from finding or keeping a job or a safe home.
- 3 Be at least 18 years old (Supportive Housing) or 16 years old (Supported Employment)**



Who is eligible to receive FCS benefits?

Supportive Housing risk factors

- ✓ Frequent or lengthy homelessness
- ✓ Frequent or lengthy stays in an institutional setting (e.g. skilled nursing, inpatient hospital, psychiatric institution, prison or jail)
- ✓ Frequent stays in adult residential care settings
- ✓ Frequent turnover of in-home caregivers
- ✓ Predictive Risk Intelligence System (PRISM)¹ score of 1.5 or above

Supported Employment risk factors

- ✓ Housing & Essential Needs (HEN) and Aged Blind or Disabled (ABD) enrollees
- ✓ Difficulty obtaining or maintaining employment due to age, physical or mental impairment, or traumatic brain injury
- ✓ SUD with a history of multiple treatments
- ✓ Diagnosed mental health or SUD requiring continued treatment

1. PRISM measures how much you use medical, social service, behavioral health and long-term care services.



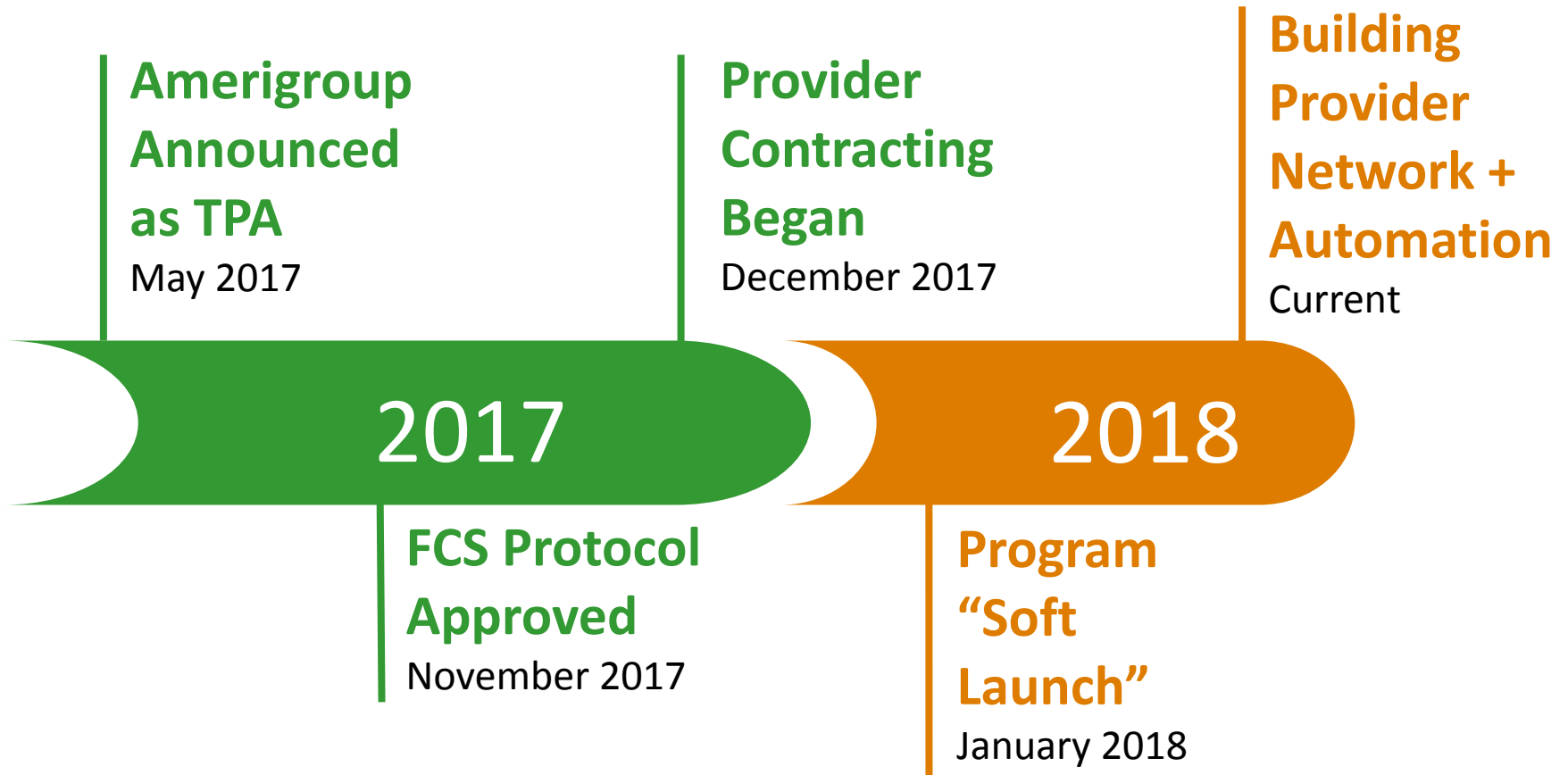
Amerigroup as the FCS TPA

We're contracted with the HCA as the Third Party Administrator (TPA) of FCS and **provide administrative oversight** of:

- Provider Network
- Service Authorization
- Claims payment and encounter tracking/reporting
- Measuring outcomes and quality improvement
- Sustainability Plan



Overview of Implementation



Provider Network

A Network is being built across the entire state. To become a FCS contracted provider, you must have:

- Tax ID
- Medicaid ID
- National Provider Identifier (NPI)
- Business License



Pierce County Network

Currently contracted FCS Providers in Pierce County

- Compass Career Solutions (SE/SH)
- Comprehensive Life Resources (SE)
- Develop Minded Therapies (SE/SH)
- EASE (SE/SH)
- Greater Lakes Mental Health (SH)
- Metropolitan Development Council (SE/SH)
- Morningside (SE)
- Multicare Behavioral Health (SE)
- Northwest Integrated Health (SE/SG)
- Recovery Innovations International (SE/SH)
- Service Alternatives (SE)
- Share and Care House (SH)



Provider Network

A **FCS Provider Network** has been built across Washington state

Region	SE	SH	SE + SH	Total
Great Rivers	6	2	16	24
Greater Columbia	6	2	20	28
King	12	5	66	83
North Central	1		15	16
North Sound	14	3	16	33
Pierce	8	3	12	23
Salish	3		7	10
Southwest	4	2	9	15
Spokane	1	5	35	41
Thurston-Mason	2	2	8	12
Grand Total	57	24	204	285



Enrollee Count

We have **enrolled over 2,800** people into FCS to date. The North Sound area remains underrepresented.

Region	SE	SH	SE + SH	Total
Great Rivers	310	288	97	695
Greater Columbia	216	170	29	415
Homeless	2	1		3
King	204	158	11	373
North Central	121	38	3	162
North Sound	73	39	5	117
Pierce	98	93	11	202
Salish	2	8	1	11
Southwest	103	23	9	135
Spokane	355	199	39	593
Thurston-Mason	61	30	5	96
Grand Total	1,545	1047	210	2,802

**doesn't include 482 expired authorizations*



Referrals

Anyone can **refer a potential enrollee** to the FCS program

- Potential Enrollee
- Family member
- Provider
- Aging and Long-term Support Administration (AL TSA)
- Division of Behavioral Health & Recover (DBHR)

Quick Reference Guide is a tool to quickly evaluate if a potential enrollee may be eligible for Supportive Housing and/or Supported Employment services.



Reimbursement

There are only three HCPCS billing codes for the FCS program.
They are:

Service description	Billing code	Rate	Method
Supported Employment, per 15 minutes (e.g., pre-employment services)	HCPCS code H2023	\$25	Per service
Ongoing support to maintain employment, per 15 minutes (e.g., Employment Sustaining services)	HCPCS code H2025	\$25	Per service
Supported Housing, per diem	HCPCS code H0043	\$105	Per diem

Each period of authorization is 180 days. Initial authorization is for 120 units of supported employment and/or 30 units of supportive housing.



Exception to Rule / Limited Extension Process

If an enrollee requires more units / hours than initially authorized, there is an Exception to Rule / Limited Extension process. More units can be requested if the enrollee is in danger of using all units before the end of the authorization period and there is a documented need for additional services where:

- (i) The level of improvement the client has shown to date related to the requested FCS service and the reasonably calculated probability of continued improvement if the requested health care service is extended; and
- (ii) The reasonably calculated probability the client's condition will worsen if the requested FCS service is not extended.



Supplantation / Braiding

Medicaid is the payer of last resort. FCS services cannot be used to supplant comparable services. However, FCS can serve those receiving minimal housing case management through other programs (such as HEN) and can be braided with some DVR services. More detailed guidance on supplantation and braiding of services are available on the Amerigroup FCS Provider web site.



Coordinating Vocational Rehabilitation and Foundational Community Supports (FCS)

Division of Vocational Rehabilitation	FCS Supported Employment			
Established state and federally-sponsored services and supports to assist individuals with disabilities in getting and keeping a job. Services are time limited.	What are the programs?			
Medicaid and non-Medicaid enrolled individuals: <ul style="list-style-type: none"> • With physical, mental or sensory disability that makes it difficult to find or keep the right job • In need of services and support to get, keep or advance in a job • Who are capable of working as a result of receiving DVR services (for Medicaid enrollees) 	Who is eligible for each program?			
Medicaid enrolled individuals who are at least 16 years old <ul style="list-style-type: none"> • Who have a Health Need (medical necessity) • Who meet at least one of the following risk factors: <ul style="list-style-type: none"> • Housing & Essential Needs (HEN) and Aged, Blind or Disabled (ABD) enrollees • Difficulty obtaining or maintaining employment due to age, physical or mental impairment or traumatic brain injury • Substance use disorder (SUD) with a history of multiple treatments • Serious mental illness (SMI) or co-occurring mental and substance use disorders 				
Which DVR and FCS services can be braided?* DVR eligible individuals receive individualized vocational rehabilitation services through an individualized plan for employment. Some services require the individual to apply for and accept those comparable services and benefits provided for, in whole or in part, by other Federal, State, or local public agencies, by health insurance, or by employee benefits when such services are available and can meet their needs to achieve their vocational goal.				
Vocational Rehabilitation Counseling & Guidance Physical and Mental Restoration Services Counselors for the Deaf and Hard of Hearing Assessment Services* Benefits Planning* Independent Living Services Assistive Technology Services Training & Education, including On the Job Training (OJT) Support Services (i.e. work clothing, bus passes, etc.)	<table border="0"> <tr> <td data-bbox="1014 863 1323 1049"> Pre-Employment Services: Discovery/assessment* Employment planning Job development Job carving Benefits education* </td> <td data-bbox="1333 863 1651 1113"> Employment-Sustaining Services: Career advancement Negotiation with employers Job analysis Job coaching Benefits education Asset development Follow-along supports </td> </tr> </table>		Pre-Employment Services: Discovery/assessment* Employment planning Job development Job carving Benefits education*	Employment-Sustaining Services: Career advancement Negotiation with employers Job analysis Job coaching Benefits education Asset development Follow-along supports
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*Similar services available under both DVR and FCS may not be provided to an individual at the same time
 For more information or questions on FCS, contact MedicaidTransformation@hca.wa.gov



WAPEC-1591-18 August 2018

Foundational Community Supports (FCS) Service Supplanting Guidance

Updated 9/13/2018

Foundational Community Supports (FCS) services are meant to build upon and enhance existing services, prioritizing populations who would otherwise struggle to access housing or employment via other programs. This means that FCS pays for supportive housing and supported employment services when **no other public funds** are already dedicated to providing comparable services to the participant. Comparable services are defined as those consistent with the intent and scope of the FCS supportive housing or supported employment benefits (see the [FCS Provider Manual](#) for service descriptions).

Enrolling an individual in FCS services in order to replace funding for supportive housing services or supported employment services that are **already** being delivered to a **current** supportive housing or supported employment participant is supplanting resources. This is not allowed because Medicaid is a payer of last resort.

Supportive Housing	Supported Employment
<p>For new or future participants who are not yet receiving any comparable services, eligible individuals can enroll in FCS supportive housing services.</p> <p>FCS can serve people who are receiving minimal housing case management services (such as Housing and Essential Needs participants) whose housing stability and health would benefit from receiving FCS supportive housing services. In this case, the individual must meet FCS eligibility criteria and be authorized by the Amerigroup Third Party Administrator (TPA) before receiving FCS services. This is not supplanting resources because FCS is not replacing comparable services; rather, FCS is enhancing services that are not adequately meeting the participant's needs.</p>	<p>For new or future participants who are not yet receiving any comparable services, eligible individuals can enroll in FCS supported employment services.</p> <p>FCS can be braided with services offered via the DSHS Division of Vocational Rehabilitation (DVR). Please refer to the DVR and FCS fact sheet for additional guidance. However, the same participant cannot receive the same type of DVR and FCS employment service at the same time. A participant must be authorized by the Amerigroup Third Party Administrator (TPA) before receiving FCS services, and a DVR counselor must approve employment goals and an employment plan before DVR services are provided.</p>

Allowable Resource Coordination

Foundational Community Supports and the Indian Health Service

There is one exception to Foundational Community Supports resource supplanting rules. For tribal populations, services offered by the Indian Health Service are considered to be the payer of last resort, even after Medicaid services.

Contact MedicaidTransformation@hca.wa.gov for more information about the Foundational Community Supports program.



- **DBHR (HCA) support teams are available for:**
 - On-site trainings and technical assistance for both supportive housing and supported employment services. Trainings including regional events and monthly webinars that focus on skill building and resource topics.
 - Coordinating between Behavioral Health Organizations (BHOs) and FCS providers, and provide shared learning opportunities.



DSHS-AL TSA FCS Support

- **The AL TSA support teams are available to:**
 - Help assess and refer long-term services and supports (LTSS) clients to Amerigroup for FCS services
 - Provide individualized training, support and care coordination for FCS providers serving AL TSA clients.



Technical Assistance, Training + Support

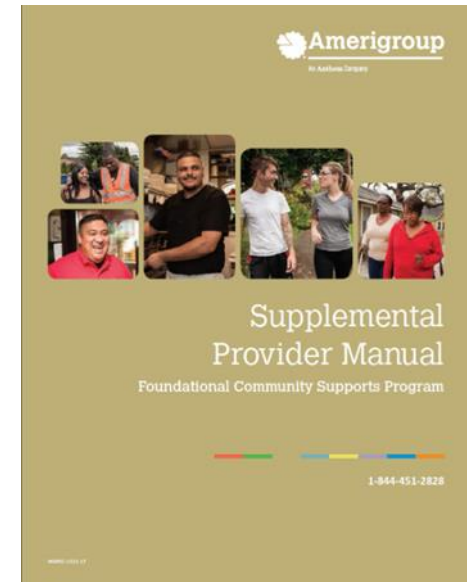
State Agency	Supportive Housing	Supported Employment
DBHR	Eastern WA: Amanda Polley 360-522-3547 Amanda.Polley@hca.wa.gov	Eastern WA: Dawn Miller 360-522-3544 Dawn.Miller@hca.wa.gov
	Western WA: Kimberly Castle 360-522-6570 Kimberly.Castle@hca.wa.gov	Western WA: Lisa Bennett-Perry 360-725-3257 lisa.bennett-perry@hca.wa.gov
AL TSA	Region 1: Ian Harpole 509-568-3876 harpol@dshs.wa.gov	Region 1: Jim Bischoff 509-585-8075 Bischj@dshs.wa.gov
	Region 2: Whitney Joy Howard 360-791- 2358 HowarWJ@dshs.wa.gov	Region 2: Krystal Baumann 360-522-2363 Smithka1@dshs.wa.gov
	Region 3: John Kistner 360-725-3409 KistnJ@dshs.wa.gov	Region 3: Vicki Gilleg 360-874-4918 Gillev@dshs.wa.gov



FCS Websites + Provider Manual

FCS Resources available at your finger tips

- Amerigroup FCS Provider Website:
<https://providers.amerigroup.com/pages/wa-foundational-community-supports.aspx>
 - Provider Manual
 - Assessment Forms
 - Quick Reference Guide
- FCS Provider Map:
<https://www.easymapmaker.com/map/FCSProviders>
- FCS Provider Resource Guide:
<https://www.hca.wa.gov/assets/program/FCS-provider-resource-guide.pdf>
- Amerigroup FCS Client Website:
<https://www.myamerigroup.com/washington-fcs/home.html>



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We're here for you

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