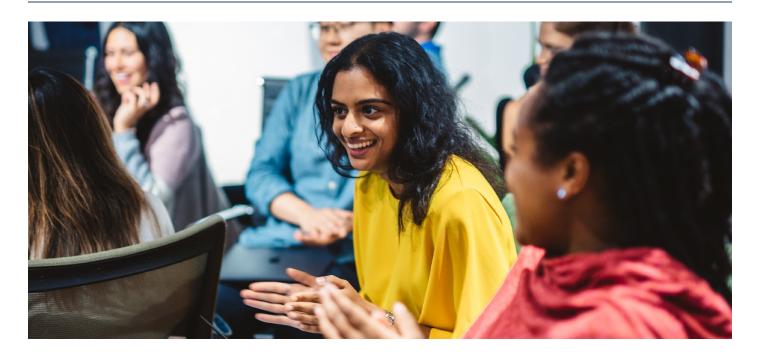


# **UNITE US**

# Building healthier communities together.



## What is a coordinated care network?

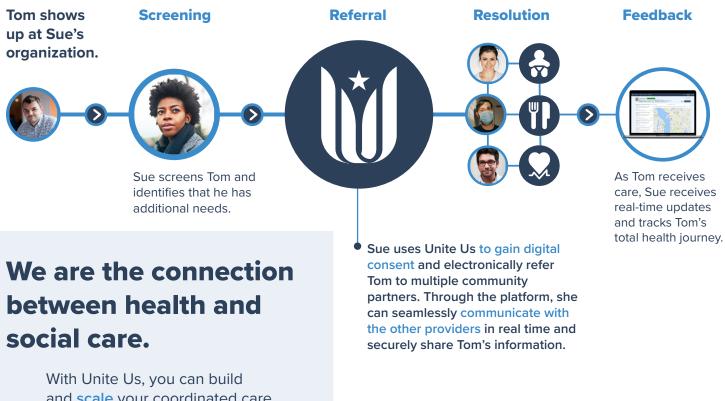
A coordinated care network is a group of health and social care providers connected through Unite Us' shared technology platform to work together in real time to support the complex needs of local individuals and families. The network contains partners who provide a broad range of services such as housing, employment, food assistance, behavioral health, utilities, and more. The network also creates a community-wide data set to better understand the needs of community members and gaps in service availability to address those needs.

#### Network partners can:

- Easily refer and connect their clients to local services they need in the community.
- Improve their clients' health and well-being through strengthened collaboration with partners offering a wide array of services.
- Track the outcomes of all referrals and services delivered for their clients.
- Measure the impact of their organization and the services they deliver.
- Improve organizational capacity through accurate referrals and access to a wealth of data on local service delivery.

### How does it work?

Network partners can include community-based organizations (CBOs), safety net health care providers, health systems, insurers, and other key partners looking to better support people to achieve healthy outcomes. Network partners can choose to participate in whatever way works best for them and can change how they participate in the network over time. Our **HIPAA–compliant** platform allows partners to connect their clients with community resources while tracking the status and progress of their clients' referrals and the outcomes of the services provided, creating an accountable system of care that puts the community first.



With Unite Us, you can build and scale your coordinated care network, track outcomes together, identify service gaps and at risk populations, and most importantly, empower members of your community to take ownership of their own health.

S To learn more, contact support@UniteUs.com

## How to Join a Network

#### **Attend a Community Strategy Session**



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Before you join the network, it's critical to get to know the platform and learn more about the initiative. Attend a community strategy session with your fellow community partners to learn how the network and Unite Us platform can fit into your team's work and participate in a community-wide discussion. These meetings shape network implementation and are often planned with a small focus group. A successful strategy session leverages your community's expertise to produce a healthy, thriving network.

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#### **Attend Workflow Planning Meetings**

These optional meetings ensure you're set up for success once the network launches. Participate in one-on-one phone calls or in-person sessions with our team to talk through your referral workflows and determine what participation can look like at your organization.

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#### **Submit Your Partner Registration Form**

We will send the Partner Registration Form to your organization to collect details about programs that will receive referrals and their eligibility requirements and to identify staff members that will use the platform.



#### **Attend Software Training**

We will send invitations to in-person, virtual, or self-paced software trainings. Our team will guide you through the registration and training process.



#### Launch

Once the network launches, you can log in, use the network to coordinate care in your community, and begin tracking outcomes for your clients. Unite Us will provide ongoing software training webinars and live user support. You're now officially onboarded!

Have questions? We have answers. Find us at www.UniteUs.com.