



News Release

For Immediate Release

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Contact: Rebecca Japhet, Communications Manager

rjaphet@piercetransit.org, 253.377.5436

Pierce Transit to Implement Service Change Mar. 30

More accurate schedules, better connections offered

On Sunday, March 30, Pierce Transit will make [schedule improvements](#) to many of its bus routes. Some changes will be minor; others will be more significant. The schedule changes will allow buses that stop at the same place to come together at a similar time, and arrive on time more often, significantly improving the transit experience for riders, especially those making connections.

Of note:

- Route 1 will have 14 added trips.
- Route 3 will have 12 added trips.
- Two new bus stops are added to Route 214.

The new Federal Way Downtown Station opens at the end of March. Customers using that facility should be aware of buses traveling in both directions through the station, and that routes serving that facility will pick up and drop off at new zones.

Pierce Transit's service change and the Pierce Transit-operated Sound Transit service change occur on Sunday, Mar. 30, while many other transit service changes in the Puget Sound region will occur Saturday, Mar. 29 (Kitsap Transit's is Sunday, Mar. 16).

Details on all Pierce Transit service changes can be found at PierceTransit.org/pierce-transit-routes and on the *Transit* app.

Pierce Transit provides free Wi-Fi on buses and has invested in other technology that helps riders understand system conditions, such as bus departures and how to locate their bus in real-time. Riders can get **up-to-date information** through:

1. PierceTransit.org offers complete schedules (to view, download or print by route), maps, trip planning, service alerts and real-time bus arrival information.
2. **Monitors** at major boarding hubs, showing real-time arrival information.
3. [Transit app](#) for trip planning and real-time information.
4. **Route alerts by subscription:** Sign up at PierceTransit.org/StayConnected.
5. **Call** (from any phone) or **text** (from a smartphone) your bus stop number to 253.533.7084 **for real-time arrival info.**

6. Call **Pierce Transit's Customer Service Center** for assistance at 253.581.8000 (option 2, then option 2 again). Customer Service can also **print and mail** individual route schedules.

About [Pierce Transit](#):

Founded in 1979, Pierce Transit is a nationally recognized leader in the public transportation industry. The agency's service covers 292 square miles of Pierce County with roughly 70 percent of the county population. Serving Washington's second-most-populous county, Pierce Transit provides four types of service: traditional bus, SHUTTLE paratransit, on-demand Runner and Rideshare that help get passengers to jobs, school, appointments and other critical destinations.

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