**Power Utilities Assistance – Pierce County (outside of Tacoma)**

**Energy Assistance Program (EAP)**

The Energy Assistance Program (EAP) pays heating bills directly to utility companies for eligible applicants living outside the city limits of Tacoma. Payments are based on eligible household’s fuel usage for the past 12 months and income.

* If your **power is off** call **253-798-3590,**leave a message and staff will call you back to make an appointment

**Eligibility Requirements:**

Eligible applicants must reside in Pierce County outside of the City of Tacoma, provide social security cards, a photo ID, and documents to verify your address and income. Applicants must also meet the below 2025-2026 guidelines to receive assistance:

| Family Size | Monthly Income (LIHEAP) | Monthly Income (PSE Help) |
| --- | --- | --- |
| 1 | $1,883 | $5,408 |
| 2 | $2,555 | $6,179 |
| 3 | $3,228 | $6,950 |
| 4 | $3,900 | $7,721 |
| 5 | $4,573 | $8,342 |
| 6 | $5,245 | $8,958 |
| 7 | $5,918 | $9,575 |
| 8 | $6,590 | $10,192 |

**Website:**

<https://www.piercecountywa.gov/1280/Energy-Assistance>

**Online Application:** <https://www.cognitoforms.com/PierceCounty2/_20242025EnergyAssistanceProgramApplication>

**Home Energy Lifeline Program (HELP) – Puget Sound Energy**

Hours: Monday – Friday 7:30am to 6:30pm

Website: <https://www.pse.com/account-and-billing/assistance-programs/HELP>

Phone: (888) 225-5773

TTY Phone: (800) 962-9498

TRS Phone: (866) 831-5161

Emal: [customer.care@pse.com](mailto:customer.care@pse.com)

**Other Resources:**

The following organizations may have additional utilities assistance resources:

A screenshot of a computer

AI-generated content may be incorrect.